

# 2022-2023 UMKC Student Library Fee Report

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## About the UMKC Student Library Fee

The UMKC Student Library Fee is paid by all degree-seeking UMKC students, per credit hour on the first 12 hours enrolled in each semester. Students pay \$5 per credit hour for 12 hours, for a maximum of \$60 per student per semester. Money from the Student Library Fee is used to fund improvements to the UMKC Libraries' hours, resources, spaces, and services.

Information about the library fee and how the revenue is used is posted regularly on [library.umkc.edu/fee](http://library.umkc.edu/fee).

## Implemented Improvements

### 24/7 Chat

Live online chat with a librarian is available through the University Libraries website to all UMKC students everywhere, 24 hours a day, 7 days a week.

### Health Sciences Library Improvements

Health Sciences Library improvements continue with the addition of treadmill desks and standing workstations in the new Active Study Room, and with improved building access.

### Library Collections

The library fee maintains subscriptions to several of our most student-centered eBook collections, and to the EBSCO database Academic Search Premier.

### Library Hours

Beginning fall 2019, Miller Nichols Library and Health Sciences Library lengthened their hours. New shifts include professional staff onsite to provide stable, safe staffing for late hours. Both libraries open earlier on the weekend and stay open later Friday and Saturday.

### Library Resources in Canvas

Library team members use a tool that places relevant library resources directly into the Canvas course for each class you are taking.

### Library Search Bar

The search bar on the University Libraries homepage is powered by your library fee.

## Safety and Security

Safety in and around both Miller Nichols and Health Sciences libraries was reviewed, and campus security patrols provide safety for late library hours. New lighting was installed outside of Miller Nichols Library; the library fee funded a comprehensive lighting study to determine placement and number of lights needed, while campus paid for the materials.

## 2022-2023 Library Fee Budget

The library received \$1,175,472 of library fee revenue\* from campus to spend for the 2022-2023 year.

# \$1,175,472

### Costs for Project Categories

	2019-2020	2020-2021	2021-2022	2022-2023
<b>Collections</b>	\$87,876.00	\$241,376.00	\$338,565	\$309,805.07
<b>Hours</b>	\$541,984.50	\$403,660.78	\$606,139	\$604,395.08
<b>Services</b>	\$24,800.00	\$18,650.00	\$30,000	\$13,477.30
<b>Spaces</b>	\$4,387.05	\$800.00	\$115,962	\$146,932.64
<b>Technology</b>	\$82,430.09	\$59,513.80	\$155,000	\$85,087.33
<b>Total</b>	<b>\$741,477.64</b>	<b>\$724,000.58</b>	<b>\$1,245,666</b>	<b>\$1,159,696.42</b>

*Note: The UMKC Law Library receives the Student Library Fee money paid by UMKC Law School students; this budget does not include Law fee revenue usage.*

*\*Library fee revenue is a direct calculation from student enrollment and fluctuates accordingly.*

### Library Fee-Funded Projects

Further breaking down the categories in the table above, all projects – large or small – which are funded by the library fee exist to directly support student success.

**COLLECTIONS** · online library search tool · law study aids · eBook collections · Academic Search Premier · **HOURS** · 24/7 chat with a librarian · evening & weekend staff · student worker positions · security cameras · door improvements · security guards · **SERVICES** · Student Art Exhibits Program equipment and reception · research guides · library resources in Canvas courses · library tutorial software · Stress Less Fest · Roo Welcome · library bookmarks · **SPACES** · whiteboards · furniture · accessibility updates · library classroom renovation and furniture · electric piano for study/practice room · study room technology updates · bedbug prevention · extra cleaning & maintenance · automated external defibrillator (AED) · improved

building access to Health Sciences Library · carpet cleaning · Active Study Room at Health Sciences Library · **TECHNOLOGY** · scanners · printers & paper · room reservation software · laptop chargers · mobile device chargers · student-use computer replacement · headphones · laptop workstations

## Library Usage Highlights this Year

July 2022 - June 2023

**473,301 library visits**

**516,439 library website page views**

**1,329 database searches per day**

**5,429 students in library instruction classes**

## New Planned Expenses

Most of the Library Fee revenue supports ongoing expenses for services implemented between 2019 and the present. This list represents planned projects or anticipated new expenses for 2023-2024, when students will pay \$7 per credit hour for 12 hours.

- Study booth replacement at Miller Nichols Library (already complete)
- Replacing scanners at both library locations
- Improved printing options, updated student-use computer workstations, adding student-use laptop workstations with monitor, keyboard and mouse
- New investments in Open Educational Resources
- Additional funding for library collections to sustain current subscriptions heavily used by students
- Assessment of technology needs to support student projects
- Staffing for the Digital Collaboration Studio to support student use of new and specialized technology
- UMKC Libraries Student Art Exhibits Program
- Student wellness projects at both library locations; expanding Active Study Room pilot from Health Sciences Library to Miller Nichols Library
- Focused and silent study space continuity in preparation for 2024-25 renovations

## Assessment

The UMKC Libraries track usage of our collections, hours, and services. We also periodically perform user surveys and detailed assessment projects about specific items. Continual data collection helps us to make informed decisions and effectively steward library fee revenue.

### Student Technology Needs

Surveying students both in our library spaces and online, we began a project in 2023 to ask students what technologies – hardware and software – they need for their coursework and research. Next steps include gathering information from instructors about the projects they assign, researching technology trends and futures, and working with library staff to determine how we can maintain and support new technologies when they are installed in library spaces or are added to our circulating collection.

### Quiet Study Needs

In preparation for renovations to the fourth floor of Miller Nichols Library planned for 2024-25, we are seeking feedback from students regarding their needs and preferences for quiet, focused, or individual study area configurations.

### Library Collections

Searches, clicks, downloads, and checkouts are counted for the databases, search tools, electronic resources, books and eBooks that we purchase or subscribe to. Librarians with subject expertise rely on this data to determine which items to acquire or cancel each year based on the library's allocated budget.

### Library Hours

Gate counters allow us to analyze how many users are in each library each hour of the day. Hours for the next semester are based on past usage, available staff, and budget.

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# Tell us how the library can best support you!

Do you care about improving the UMKC Libraries? We always need your input! If you would like to participate in a survey or focus group in the future, or just tell us how you use the library, contact Dani at [wellemeyerm@umkc.edu](mailto:wellemeyerm@umkc.edu).