

2021-2022 UMKC Student Library Fee Report

About the UMKC Student Library Fee

The UMKC Student Library Fee is paid by all degree-seeking UMKC students, per credit hour on the first 12 hours enrolled in each semester. Students pay \$5 per credit hour on 12 hours, for a maximum of \$36 per student per semester. Money from the Student Library Fee is used to pay for improvements to the UMKC Libraries' hours, resources, spaces, and services. Information about the library fee and how the revenue is used is posted regularly on library.umkc.edu/fee.

Implemented Improvements

24/7 Chat

Chat with a librarian is available to all UMKC students, everywhere, 24 hours a day, 7 days a week on the library website.

Library Hours

From fall 2019, Miller Nichols Library and Health Sciences Library lengthened their hours. New shifts have professional staff to provide stable, safe staffing for late hours. Both libraries open earlier on the weekend and stay open later Friday and Saturday.

Safety and Security

Safety in and around both libraries was reviewed and late library hours are included in campus security patrols. New lighting was installed outside of Miller Nichols Library in 2021; the library fee funded the lighting study to determine placement and number of lights needed while campus paid for the materials.

Library Resources in Canvas

The library team uses a tool that puts library resources right into your Canvas course for each class you are taking.

Library Collections

The library fee maintains subscriptions to our most student-centered eBook collection, and the database EBSCO Academic Search Premier.

Library Search Bar

The search bar on the library homepage is powered by your library fee.

Health Sciences Library Improvements

While it needs extensive renovation, we began making progress on HSL improvements in 2022 with new paint and furniture.

2021-2022 Library Fee Budget

The library received \$1,246,463 of library fee revenue from campus to spend for the 2021-2022 year.

\$1,246,463

Costs for Project Categories

	2019-2020	2020-2021	2021-2022
Collections	\$87,876.00	\$241,376.00	\$338,565
Hours	\$541,984.50	\$403,660.78	\$606,139
Services	\$24,800.00	\$18,650.00	\$30,000
Spaces	\$4,387.05	\$800.00	\$115,962
Technology	\$82,430.09	\$59,513.80	\$155,000
Total	\$741,477.64	\$724,000.58	\$1,245,666

**The UMKC Law Library receives the Student Library Fee money paid by UMKC Law School students; this budget does not include Law fee revenue usage.*

Library Fee-Funded Projects

Further breaking down the categories in the table above, projects – large or small – funded by the library fee are selected to directly support student success.

COLLECTIONS · library initiative for affordable textbooks · online library search tool · law study aids · **HOURS** · 24/7 chat with a librarian · evening & weekend staff · student worker positions · security cameras · door improvements · security guards · building cleaning · **SERVICES** · student outreach · marketing materials and giveaways · library instruction · campus-wide library assessment · **SPACES** · whiteboards · furniture · painting · space usage assessment · study room technology · wayfinding signage · accessibility updates · library classroom renovation and furniture · **TECHNOLOGY** · scanners · printers & paper · room reservation software · laptop chargers · mobile device chargers · study room technology · student-use computer replacement · virtual library guides · library resources in Canvas courses · wifi improvements

Library Usage Highlights this Year

July 2021-June 2022

379,793 library visits

630,801 library website page views

1,266 database searches per day

3,495 students in library instruction classes

New Planned Expenses

A majority of Library Fee revenue supports ongoing expenses for services implemented between 2019 and the present (see above). This list represents planned projects or new expenses for 2022-2023.

- Health Sciences Library space improvements
- Expanded printing options, updated student-use computer workstations, pilot program for student-use workstations with laptop docks instead of desktop computers
- Library classroom technology improvements
- New investments in Open Educational Resources
- Additional funding for library collections to sustain current subscriptions heavily used by students
- Assessment of software and technology needs to support student projects
- Support for the UMKC Libraries Student Art Exhibits Program introduced in 2022
- Student wellness projects at both Library locations

Assessment

The UMKC Libraries track usage of our collections, hours, and services; we also periodically perform user surveys and detailed assessment projects about specific items. Continual data collection helps us to make informed decisions and effectively steward library fee revenue.

Library Quality Survey

In spring 2022 we used the LibQual+ survey instrument to measure satisfaction with library services across the UMKC community. Since we began using the survey in 2003, general satisfaction has increased substantially, from 6.8 to a 7.61 on a 9-point scale – that’s extremely good! Next steps include more detailed data analysis to find areas where we can improve, and more assessment to learn about library users’ needs.

Library Collections

Searches, clicks, downloads, and checkouts are counted for the databases, search tools, electronic resources, books and eBooks that we purchase or subscribe to. Librarians with subject expertise rely on this data to determine which items to acquire or cancel each year based on the library’s allocated budget.

Library Hours

Gate counters allow us to analyze how many users are in each library each hour of the day. Hours for the next semester are based on past usage, available staff, and budget.

Tell us how the library can best support you

Do you care about improving the UMKC Libraries? We always need your input! If you would like to participate in a survey or focus group in the future, or just tell us how you use the library contact Dani at wellemeyerdm@umkc.edu.