I am honored to share with you the accomplishments and honors achieved by the Libraries’ dedicated faculty and staff in Academic Year 2014-2015. The University Libraries’ mission is to be an essential partner in empowering intellectual discovery, facilitating scholarship and creative activity, and preserving intellectual and cultural records.

We hear from students in many ways but one of my favorite sources of their feelings about the library is the annual Friends of the Library Scholarship essays. Students have to write a short essay on some aspect of how the library has value to them. Throughout this report you will find quotes from some of last year’s essays that speak volumes about the true value of the library. I find them inspirational. I think you will as well!

You will read here some of our stories of how librarians have helped students set the direction for their futures, ensured positive outcomes for medical procedures, and have contributed to the building of communities by guiding budding entrepreneurs. “Libraries build communities” is more than a saying, we do it in our work, in our programs, and by networking. We do it electronically and in person and we provide spaces in which collaboration can happen. Libraries are exciting places. You can see that when you walk through the 1st floor of the Miller Nichols Library and feel the buzz of students engaged in their projects and studies.

In the ongoing process of renovating the Miller Nichols Library, we were thrilled to open the newly renovated 2nd floor. Students no longer have to puzzle over which floor of the library might be the location of the books they want to browse because all of the browseable, open book stacks are in one sequence together on the 2nd floor. Quality study space lines the walls in the book stack areas where students can spread out to study using those nearby collections. The new group study room overlooking the Miller Nichols Learning Center lobby attracts groups of students working on projects together. Finally, we welcomed the new Emeritus College to its home on the 2nd floor next to the Faculty Center for Excellence in Teaching.

We use the Annual Report to also recognize and thank our partners and donors who are essential in building our capacity to serve the UMKC community.

Bonnie Postlethwaite
Dean of Libraries
“The library is not a building full of books, journals, and archives. It is a place for play, thought, discussion, research, and growth.”
UMKC University Libraries are dedicated to the learning and research needs of the UMKC students, faculty, staff, and users from the greater community.

The Libraries provide a broad array of services including one-on-one research help, general education curriculum integration, and advanced classes on finding and synthesizing information in the disciplines. By pairing our onsite automated storage and retrieval system for library collections with carefully planned renovations of newly available space, we have turned our spaces into the environments our students need for learning and research. We recognize that our library users may not always be able to use our spaces, so we make available services and instruction to them regardless of where they are through chat, email, video calls, streaming of unique collections, scans of print materials, or whatever else meets their learning and research needs.

Renovations of the Miller Nichols Library continued with the completion of the 2nd floor where the browsing collection is housed. The new Emeritus College joins the Faculty Center for Excellence in Teaching (FaCET) on this floor. The IS Computer Lab and staff offices were renovated as well. New study spaces line the book stacks and a popular group study room overlooks the lobby of the Miller Nichols Learning Center.
As I sit in the library writing this essay, I am surrounded by students from all walks of life. We’ve all taken different paths to get here, but we share a common goal when we’re within those library doors: to gain knowledge.
INFORMATION LITERACY INSTRUCTION

The UMKC Libraries provide information literacy instruction that is integrated into the UMKC core curriculum in Discourse 200 and 300, using a curriculum created by UMKC librarians called Research Essentials. This information literacy program combines online learning activities and assessment tools with face-to-face instruction at the library. The program design uniquely positions us to gather rich assessment data since we can compare student progress on the Information and Technology Literacy learning outcome across sections and between the 200 and 300 levels.

In the 14-15 Academic Year, 31% of the undergraduate student population completed our Research Essentials Program.

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MAKING CONNECTIONS FOR THE FUTURE

UMKC students ask a lot of questions. Sometimes, we give them an answer; sometimes, we help set the direction of their future.

The Libraries offer proactive chat on our web presence – anyone sitting on a site for too long gets prompted to ask for help. Librarians staff the service, so our students always get personal attention from one of their librarians.

One student did just that, asking a straightforward research question while I was the librarian on duty. In talking with her, I realized that she was a student in Discourse, the general education curriculum in which the library is embedded and that I partner to design and teach. Our conversation evolved into a discussion about her career goals – as a freshman nursing student, she was already planning to pursue a Doctorate in Nursing Practice. Part of her research was focused on her role model, a nationally-known scholar. I located the scholar on Twitter and shared the resource with the student. Not only did the Twitter account provide links to research articles, interviews, and talks, but it provided a tangible way to communicate directly with the scholar. I encouraged the student to reach out and connect with the scholar—her academic hero!—and by the end of our conversation she was planning on applying for an internship with the scholar’s nonprofit organization. We even strategized about ways to use her current research assignment in her application and interview! In the end, she got help with her paper, help with her degree, and help with her future.

Jessica Williams
UMKC University Libraries
Information Literacy Librarian
“Within a library lies just about every answer to every question you’ve ever asked, and just about every solution to every problem you’ve ever had; the solutions to our problems are waiting on us to seek and find them.”
THE UNSUNG HERO OF MODERN MEDICINE

Evidence is the unsung hero of modern medicine. As Clinical Medical Librarians (CML’s) we go on rounds with the students and doctors and attempt to provide them with the most current, evidence-based information possible to inform their decisions concerning patient care. At times we are the advocate for integrating such information into daily practice.

I have had the good fortune to round with many of my docent (lead) physicians for many years. As such, these physicians trust that they can turn to the CML at time of need and point of care during rounds. The portable library resources we have available on our iPads are an invaluable source of information when it is needed most.

One example of fulfilling this need occurred when encountering a patient who was breast feeding and needed anticoagulation therapy. A friendly discourse ensued between the resident and lead physician about the use of warfarin, a common anticoagulant, while breast feeding. The resident believed he had heard its use was acceptable during his OB/GYN rotation but was uncertain of the source. Using our drug information apps I was able to quickly verify this information was indeed correct and provide a reputable source-the American Academy of Pediatrics so that comfort in administration would be achieved and needed clot prevention could begin.

Clinical Medical Librarians answer questions like this every day using essential library resources. We simply could not make the impact we do without the resources to do so. Our presence, combined with the Libraries’ resources, bring evidence to the point of need for our residents, physicians, and patients.

Kristy Steigerwalt
UMKC University Libraries
Clinical Medical Librarian
BUILDING COMMUNITIES

I always envied physicians, nurses and med students who traveled the world performing service work in exotic places. The sum total of my medical acumen amounts to applying a band-aid, so I wrote off that possibility. Then one day I had a call from Dorothy Browning in an office at 4747 Troost inviting me to talk about business research to a class of adults engaged in starting businesses locally. The night class wouldn’t interfere with my day job, so I enthusiastically agreed. I was curious to see how well my knowledge used for teaching college students translated to business people in the “real world.” I showed up armed with dozens of sources and easily filled an hour. My hosts were quiet. I was sure I missed my mark. Then they acknowledged they were completely overwhelmed with all the information. That was 12 years ago, and that was my introduction to FirstStep, an entrepreneurship program run by the Kauffman Foundation. It dawned on me later that perhaps this is my service work and it was business sources that filled my medical bag. I was helping to grow Kansas City’s entrepreneurs.

Programs like FirstStep evolved under the Kauffman which works in conjunction with UMKC and its Small Business and Technology Development Center. Some classes are populated by displaced workers, others by socio-economically disadvantaged adults, and others by workers eager to strike out on their own. The class leaders help me hone in on the precise needs of the students, which mostly center on market research. I demonstrate free business databases offered by the local public libraries, showing them how to apply them to their individual business ideas. Students must sign up for library cards. Their business ideas range from nail salons and daycare centers to mechanical devices and personal services. In the end, the work I do with these local Kansas Citians isn’t very different at all from the work I do with the students at the Bloch School of Management. It isn’t exotic, but the students and I are learning from each other. Some might ask why I give my service for free to people who are going out to make money? We have a saying in library circles that sprang up right after hurricane Katrina as librarians came to the assistance of the citizens of New Orleans - “Libraries build communities.” And businesses build communities as well. These days this librarian is busy building communities.

Chris Le Beau
UMKC University Libraries
Research & Instruction Librarian
Mary Anderson, Head of Circulation Services at Miller Nichols Library, was named “2014 Outstanding Library Employee of the Year” by the Missouri Library Association.

Several UMKC librarians served as fact-checkers in the UMKC Village Square, including Chris LeBeau, Tom Burns, Jessica Williams, Dani Wellemeyer, and Staci Pratt.

Stuart Hinds promoted to Assistant Dean of Special Collections & University Archives.

Sandy Rodriguez was awarded a Diversity Scholarship to attend the 10th Annual Code4Lib Conference in Portland, OR.

Tom Burns was a University of Missouri Faculty Scholar 2014 - 2015.

Gabby Tuttle received the John Riddick Student Grant to attend North America Serials Interest Group (NASIG) in Washington, DC in May 2015.
COLLECTIONS BY TYPE

1,152,848 PRINT
1,119,210 MICROFORMS
1,558,059 ONLINE MATERIALS
408,110 SOUND RECORDINGS
31,152 VIDEO & OTHER MATERIALS
TOTAL = 4,269,379

ONLINE RESOURCE USAGE

734,543 DATABASE SEARCHES
799,096 ONLINE JOURNAL ARTICLES DOWNLOADED
403,297 ONLINE BOOK CHAPTERS DOWNLOADED

INTERLIBRARY LOAN

BORROWED FROM OTHER LIBRARIES:
TOTAL REQUESTS FILLED: 11,376
FILL RATE: 91.6%

LENT TO OTHER LIBRARIES:
TOTAL FILLED: 13,786
FILL RATE: 63.2%

3,891 PEOPLE RECEIVED CLASS INSTRUCTION

REFERENCE SERVICE WAS PROVIDED TO 62,251 PEOPLE

10,248 LPS ADDED TO MARR SOUND ARCHIVES

OVER 2,500 STUDENT AND FACULTY PUBLICATIONS STORED IN OUR MOSPACE INSTITUTIONAL REPOSITORY
YEAR BY THE NUMBERS

191,276
PEOPLE USED
THE LIBRARY WEBSITE

GATE COUNTS
581,556
MILLER NICHOLS LIBRARY

97,664
HEALTH SCIENCES LIBRARY

52,384
DENTAL LIBRARY

731,604
PATRONS VISITED
MILLER NICHOLS LIBRARY
HEALTH SCIENCES LIBRARY
THE DENTAL LIBRARY

MUSIC/MEDIA
CIRCULATED EQUIPMENT
1,952 TIMES

10 PUBLIC PROGRAMS
PRESENTED/HOSTED

22 MANUSCRIPT
COLLECTIONS
RECEIVED

FOUR
LARGE NAMED COLLECTIONS
WERE CATALOGED
5,932 ITEMS
“Libraries aren’t just about books. They are knowledge-sharing centers. They are community-gathering spaces. They are about growing and improving, and as such, they must continue to do so themselves.”
EVENTS & EXHIBITS

Programming is one of many ways that the University Libraries helps build, connect, educate, expose, and empower communities. Listed below is a glimpse of some such programming.

**September 18 - November 7, 2014** The exhibit, History of Nursing showed a timeline documenting the contributions of the nursing profession from 55 AD until present day, with the last 6 images celebrating the UMKC School of Nursing and Health Studies. This was their 40th anniversary as a school.

**October 9, 2014** UMKC Libraries Celebrate Latina/Latino Studies, a discussion and exploration around Latino Studies held in the Jeannette Nichols Forum, MNLC.

**October 14 - November 15, 2014** The exhibit, Building a Culture of Peace for the Children of the World, was held on the 3rd floor of the Miller Nichols Library and included an opening and closing reception.

**October 26, 2014** Film screening of Cancer Cell Research: The Way of all Flesh, held in MNLC, in conjunction with the Office of Diversity and Inclusion’s Social Justice Series on Rebecca Skloot’s book, The Immortal Life of Henrietta Lacks.

**October 29, 2014** Film screening of Cancer Cell Research: The Way of all Flesh, held at the School of Medicine.

**November 6, 2014** Visiting artists Drew Matott and Margaret Mahan discuss the Peace Paper Project Breaking the Deckle: Papermaking as Social Action on in the iX Theater in Miller Nichols Library.

**November 14, 2014** The Christmas Truce of 1914: Myth and Reality film showing on in the MNLC followed by a faculty-led discussion.

**February 24, 2015** 6th Annual African-American Read-In: An afternoon of readings & performances by African American authors in the Miller Nichols Library iX Theater.

**April 17, 2015** International Students Day: India: A day of speaker, performances, cuisine, and film in the Miller Nichols Library iX Theater.

**June 10-13, 2015** StoryCorps captured the stories of the LGBTQ community in Kansas City in partnership with the Gay and Lesbian Archive of Mid-America (GLAMA) at UMKC, and KCUR. These stories are housed at the Library of Congress, and the Miller Nichols Library.

**June 12 - August 30, 2015** “A Mystic Bond of Brotherhood Makes All Men One” Interactive Sound Exhibit by Joseph Keehn, II, on display on the 2nd floor of the Miller Nichols Library. Joseph Keehn is a Charlotte Street Rocket award winner for this exhibit.

**portFOLio Series**

UMKC Friends of the Library portFOLio Series programs focused on spotlighting UMKC’s 5 strategic initiatives: Life and health sciences, visual and performing arts, urban engagement, economic development, and diversity, to the campus and Kansas City community.

**November 18, 2014** “Health Care and Big Data”, a conversation around the connections between big data and new technology-based innovations that have the potential to transform health care. by Mark Hoffman, Ph.D., held at the School of Medicine.

**January 14 - February 22, 2015** HEMISPHERES: Sound Photographs from Madagascar, a blend of photography, music, and interactive media took viewers on a journey to the unspoken corners of Madagascar, held in the Dean’s Gallery in its new location on the 4th floor of the Miller Nichols Library.

**April 8, 2015** Book Talk and Signing: The Uncrushable Rose by Bambi Nancy Shen, an evening with the courageous and spirited “Defying the Odds” UMKC Alumni Award winner, held in the Jeannette Nichols Forum in MNLC.
SUPPORTERS

UMKC Friends of the Library presented the Dean the annual gift of $25,000 to purchase materials requested by the faculty at the April portFOLio program.

UMKC Friends of the Library awarded Adrianne DeWeese a $500 scholarship towards Fall 2015 tuition and fees.

The Library was awarded a $3000 grant from NEH and the American Library Association for programing based on the 6-part film series on Latino Americans: 500 Years of History. The grant covers four programs to be offered in the 2015-16 academic year.

The Martha Jane Starr Field of Interest Committee awarded the Libraries $450,000 in May to be issued in four installments. This gift completes the match on the NEH Challenge grant and goes towards establishing an endowment to fund the Assistant Dean for Special Collections and Archives position.

UMKC University Libraries received $65,000 for the Starr Women’s Hall of Fame Exhibit to be housed in the Special Collections Gallery on the 3rd floor of Miller Nichols Library.
FINANCIAL GIFTS & PLEDGES

$1,000 - $2,499
Dooley Family Foundation
Ms. Deborah Dooley
The Miller Nichols Charitable Foundation

$2,500 - $4,999
Helen R. Perkins Trust Fund
Nichols Company Charitable Trust

$10,000 - $24,999
Mr. Michael and Mrs. Carol Mathews
Mr. James T. Job (Living Trust)
Mr. John and Ms. Shu-Ching Huang

$25,000 - $49,999
Mrs. Jeannette Nichols
Mr. Michael Fagras

$50,000 - $99,999
Mr. Neville Klopus
Marion & Henry Bloch Family Foundation

$100,000+
Courtney S. Turner Charitable Trust
Mr. David and Mrs. Joyce Goldin
Martha Jane Starr Field of Interest Fund
Estate of Norman Saks

GIFTS IN KIND
83 Gifts Totaling: $208,386

CASH GIFTS TO THE LIBRARY
159 Donations Totaling: $452,086

TOTAL GIFTS RECEIVED
242 Gifts Totaling: $660,472
PARTNERS & COLLABORATORS

COMMUNITY
- AIDSWalk
- American Jazz Museum
- Charlotte Street Foundation
- Children’s Mercy Hospital
- Cristo Rey High School Student Work-Study Program
- Global and Multicultural Education (GAME)
- Health Sciences Library Network Of Kansas City
- Kansas City Care Clinic
- Kansas City Fringe Festival
- Kansas City Public Library
- Kansas City Repertory Theater
- KCUR
- KC-BANCS
- KSHB-TV
- Mid-America Arts Alliance
- Mid-America Freedom Band
- Mid-America Library Alliance
- Missouri Library Association
- MOBIUS
- Mutual Musicians’ Foundation
- Nelson-Atkins Museum
- Paul Mesner Puppets
- Phoenix Newsletter / Ink
- Soka Gakkai International
- State Historical Society of Missouri – Kansas City Research Center
- StoryCorps
- UnBound
- Zz School of Print Media

UMKC
- Black Studies Program
- Center for Midwestern Studies
- College of Arts & Sciences
- Delta Sigma Theta Sorority, Inc.
- Division of Diversity & Inclusion
- Edgar Snow Memorial Foundation
- Emeritus College
- English Department
- FacET
- Friends of the Library
- General Education Committee
- History Department
- Institute for Human Development
- Lambda Epsilon Chapter of Latina/Latino Studies Program
- Leon E. Bloch Library
- LGBTQIA Programs and Services
- Math and Science Tutoring
- Office of Advancement
- Office of Community & Public Affairs
- Office of Multi-Cultural Affairs
- Pride Alliance
- School of Computing & Engineering
- School of Education
- School of Graduate Studies
- School of Law
- School of Medicine
- School of Nursing
- Student Government Association
- TEDxUMKC
- UMKC Bookstore
- UMKC Online
- Women’s & Gender Studies Program
- Women’s Center
- Women’s Council
- Writing Studio